



CARE Award Celebration  
Wednesday, June 15, 2022  
Axxess Atrium

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# Pulin Bhatt

*Office of Information  
Technology*

**Spring 2020**



- ❖ **Affable nature, clear insight, and guiding vision have garnered the respect and admiration of staff, students, and the UTD community alike**
- ❖ **Willingly takes an active role in overseeing his staff and properly equipping them with skills and development to help them in their positions**
- ❖ **Advocates tirelessly for excellent customer service in the department**
- ❖ **Has reinvigorated a spirit of cooperation by constantly reaching across teams to involve all staff and maintain the highest levels of inclusion and involvement**



# Andrew Bittner

*Department of Mechanical  
Engineering*

**Spring 2020**



- ❖ Heart of a teacher and consistently demonstrates a great deal of patience and care in working with engineering capstone project students
- ❖ Always willingly worked long days during the project cycle to help students meet deadlines
- ❖ Selflessness and dedication are unmatched
- ❖ Always pauses his work and takes time to thoroughly explain what are reasonable machining capabilities, how to properly create engineering drawings, and even makes suggestions on how clients can improve their designs



# Jennifer Klunk

*Department of Mechanical Engineering*

**Spring 2020**



- ❖ **Assists with organizing conferences/events, managing courses, and has effectively streamlined the assignment of teaching assistants for the ME department**
- ❖ **Everyone's 'go-to' for campus information in the department**
- ❖ **Applies a friendly demeanor to connect with faculty, staff, and students personally; builds relationships across campus**
- ❖ **Willing to go beyond the required job duties to assist a helping hand to individuals inside and outside her department**



# Beverly Reed

*Teacher Development  
Center*

**Spring 2020**



- ❖ **Excels at applying tact and diplomacy in all forms of communication, including written or oral, and always displays respect and professionalism**
- ❖ **Demonstrates significant expertise with in-depth knowledge of UTD policies and procedures and applies them to her position**
- ❖ **Recognizes and applies feedback to improve her performance, often monitoring work to meet quality standards**
- ❖ **Displays a strong dedication and commitment to excellence**



# Melani Sherbet

*Military and  
Veteran Center*

**Spring 2020**



- ❖ **Veterans value authenticity and she gives that in all her interactions.**
- ❖ **Is the engine that drives the Military and Veteran Center**
- ❖ **Personable whether interacting with students, her colleagues, or external stakeholders**
- ❖ **Independently sought to learn the ins and outs of the military, learn how the VA works, and learn the nuances of veteran benefits to speak authoritatively to students**



# Sylvia Smiley

*Office of Human Resources*

**Spring 2020**



- ❖ Provides valuable insight and feedback during the entire onboarding process, making the entire new hire experience seamless and pleasant for our new hires as well as our stakeholders
- ❖ Approachable, smart, friendly, and relentless to do it right the first time for her internal and external customers
- ❖ Filled with knowledge, experience, expertise, and a ‘make it happen attitude’
- ❖ Took ownership of the entire hiring process





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# Bonnie Dougherty

*School of Behavioral  
and Brain Sciences*



Fall 2020

- ❖ Student service-oriented while ensuring her co-workers are well prepared and emotionally supported in their often intensive and stressful work environments
- ❖ Embodies the crucial spirit that sets UT Dallas apart from other campuses
- ❖ Expertise in UTD and BBS policies and procedures encourages other advisors to ask her for advice
- ❖ Reliable and can be counted upon to assist others in ways that go far beyond her job description



# Dee Lambert

*Office of Facilities and  
Economic Development*

**Fall 2020**



- ❖ **Continues to contribute to the growth and value of UT Dallas as the university continuously adds new construction and development projects**
- ❖ **The ultimate professional bringing a caring attitude, organization, accountability, and a commitment to the job every day to help inspire the team**
- ❖ **Her picture pops up when you google servant-leader: excellence, humility, and results**



# John Patterson

*Office of Information  
Technology*

**Fall 2020**



- ❖ Extensive knowledge of OIT and UTD policies has played a vital role in OIT
- ❖ Anyone can go to and ask for help and assistance; if he does not have the answer, he will provide the resources to achieve a solution
- ❖ Proactive in anticipating challenges, striving to be ahead of potential problems and keep the foundational IT services running
- ❖ Devotion is above and beyond what is expected for the role of director, and has been a fixture in the department



# Cynthia Percival

*University  
Police*

**Fall 2020**



- ❖ Applies professional and resourceful attitude to ensure success when evaluating an event
- ❖ A key participant in the campus mask project
- ❖ Since the pandemic began, she has continued to work on campus
- ❖ The University police would like to express gratitude and appreciation for Cindy's efforts before and during the pandemic
- ❖ Exemplifies the UTD spirit and community



# Jaqueline Prince

*Galerstein Gender Center*

**Spring 2020**



- ❖ **Passionately committed to supporting and advocating for those with marginalized identities, including the LGBT+ community, pregnant & parenting students, staff, and faculty**
- ❖ **Willing to provide honest and complete feedback to assist in fostering leadership development**
- ❖ **Diligently established a reputation for acting as a true collegial partner who is called upon to mentor, advise, and collaborate with students and staff**



# Bryan Sherwood

*Office of Information  
Technology*

**Spring 2020**



- ❖ **Applies his professional and customer service-centric attitude in every scenario when working with his team and ticket users**
- ❖ **During the pandemic-required remote work he organized a triage team to help as many users as possible and ensure a smooth flow of tickets through the OIT department**
- ❖ **High achiever, and he deeply cares about the campus while helping UTD shine bright**



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# Gary Cocke

*Office of Sustainability*

Spring 2021



- ❖ **Kindhearted person who is always willing to go above and beyond to assist someone**
- ❖ **Fantastic mentor, supervisor, and teacher for the Office of Sustainability and the UTD campus**
- ❖ **Inspires both his employees and students to apply whatever talent they may possess to solve sustainability issues, whether it be through art, social sciences, or the hard sciences**
- ❖ **Does not demand so much that he simply inspires**



# Dresden Goldberg

*Institute of Innovation and  
Entrepreneurship*

**Spring 2021**



- ❖ **Took the initiative to convert our many in-person programs to a virtual format so students would not miss out on the department's events and resources**
- ❖ **Ability to relate to community partners while explaining the importance and impact of the programs has ensured continued sponsorship of the Institute**
- ❖ **Dedicated attitude is observed by individuals within the UTD community and externally**



# Monica Krause

*Executive  
Education*

**Spring 2021**



- ❖ **Models' professional behavior while helping student workers develop loyal and valued relationships with staff and faculty**
- ❖ **Constantly demonstrates how much she genuinely CAREs for others and empowers them to succeed**
- ❖ **Because of her dedication to creating digital systems, moving to remote work due to the pandemic seemed effortless for all**
- ❖ **Frequently asks others if she can assist in any way and is always the first to offer support to colleagues during a busy season**



# Irene Marroquin

*ECS Student  
Services*

**Spring 2021**



- ❖ **An efficient liaison between different engineering departments for any student-related issues**
- ❖ **Knowledge of UTD policies and regulations is widely acknowledged internally and externally through the school of engineering.**
- ❖ **Motivates and inspires people around her by leading with kindness and consideration for all**
- ❖ **Willing to go beyond the job duties and roll up her sleeves to help in any of the advising activities**



# Michael Nehus

*Office of Information  
Technology*

**Spring 2021**



- ❖ Has exceptional ability in balancing being part of the team while supervising the same team
- ❖ Highly values communication and social engagement as part of the solution process
- ❖ Inquisitive personally and professionally; tends to be the one to ask the questions that others want to be answered
- ❖ Consistently willing to engage in knowledge transfer patiently and regularly challenges the 'norm' in collaborative engagements



# Rocky Shen

*School of Behavioral  
and Brain Sciences*

**Spring 2021**



- ❖ **Respectful of others and will go out of his way to provide essential assistance and advice related to computing needs and resources**
- ❖ **Willing to take the initiative and leadership in problem-solving issues that faculty encounter on or off-campus**
- ❖ **Helpful, pleasant, and patient with responding to faculty and staff inquiries and requests**
- ❖ **Since the global pandemic began, there have been more ‘Rocky to the Rescue’ situations than can be counted**



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# Franklin Foxworthy

*Office of Financial  
Aid*

Fall 2021



- ❖ Exemplifies the ‘nobody is bigger than the game’ attitude and leads by example
- ❖ Reliable and the quality of his output makes everyone working with him also want to be a better version of their professional selves
- ❖ Outstanding memory coupled with detailed knowledge of UTD ensures that he's strategic with everything
- ❖ Dedication demonstrates care beyond just his job description and departmental mission



# Debra Greszler

*Office of Information  
Technology*

**Fall 2021**



- ❖ **Brings cohesion between various teams within OIT to ensure staff and students are provided quality experiences in their use of computer resources**
- ❖ **Dedicated to service excellence is impeccable**
- ❖ **Works tirelessly to present a positive image of OIT by helping whenever there are customer-facing situations**
- ❖ **Provides a fresh perspective to the table, she asks questions that others may not have considered**



# Rosalyn Green

*McDermott Student Programs*

**Fall 2021**



- ❖ **Continuously developing new working relationships within and outside UTD while applying her ambitious attitude enables her to maintain existing relationships with colleagues**
- ❖ **Brings not only intellect, expertise, initiative, and commitment to her work but also personal warmth, generosity, patience, and humor, making it a privilege and a pleasure to work with her**
- ❖ **The reliability and professionalism exemplify the efficient and expert way she handles every work responsibility, from timely correspondence to accurate financial management and responsive student service**



# Toby Glazer

*Department of Mechanical  
Engineering*

**Fall 2021**



- ❖ Provides excellent leadership to the student workers employed by the department
- ❖ Treats everyone with equal respect, patience, and care
- ❖ Tasks are accomplished timely and proficiently because of her note-taking skills to ensure efficiency in handling large amounts of data
- ❖ Embodies great humility in that she asks questions when she doesn't know something and uses the information for the greatest good



# Amanda Pritchard

*Office of Information  
Technology*

**Fall 2021**



- ❖ The dedication to the university is shown through her kindness and patience when working with an individual about technology concerns
- ❖ Willing to approach the most challenging conversations with a kind heart, and the goal to do what's suitable for the UTD campus
- ❖ When hosting various types of training, OIT receives countless emails about how calm, understanding, and pleasant their interactions were with Amanda
- ❖ Continues to innovate and provide learning opportunities for our campus to do their job or learn better



# Kim Warren

*Venture Development  
Center*

**Fall 2021**



- ❖ Her extensive knowledge of facilities infrastructure details positions her as a trusted focal point between the various departments for facility needs and tenant issues
- ❖ A great team member & the total package - mature, dependable, ethical, kind-hearted, hardworking, fiercely loyal, experienced, coachable, common-sensical intelligent, and people-savvy
- ❖ Superior performance, outstanding customer service, and acts to enhance the image of the University



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# Julie Heckmann

*Center for Brain Health*

Spring 2022



- ❖ **Exemplifies compassion by consistently treating everyone with the highest level of respect and consideration, no matter who they are**
- ❖ **Always has a smile on her face and exhibits a helpful, calm, positive, service-oriented demeanor even in stressful situations**
- ❖ **With willingness and grace, Julie will take on every challenge small or large**
- ❖ **Bigger than her smile is her heart for others to make this a kinder, more compassionate place to live**



# Katie Johnson

*Central Business  
Office*

**Spring 2022**



- ❖ **Always available to those who need her, be it for a simple question, or more in-depth help**
- ❖ **Consistently empathetic and encouraging, willing to go above and beyond to assist colleagues**
- ❖ **Has a passion for counseling and seeks out any opportunity to help others**
- ❖ **Repeatedly has ‘gone to bat’ for her student workers and even fellow staff members without any concern for herself or seeking credit of any kind**



# Alexander Leyva

*Galerstein Gender  
Center*

**Spring 2022**



- ❖ **Demonstrates leadership in many ways, but always volunteering is his greatest strength**
- ❖ **Has a calming spirit about him - he is calm, cool and collected**
- ❖ **Goes WAY above his call of duty (and pay range) to make sure that everyone has the help they need.**
- ❖ **Willing to put down his phone, turns away from his computer and gives you his full attention. He asks the best questions and it's evident that he truly cares about you as a human**



# Edgar Miranda

*International  
Center*

**Spring 2022**



- ❖ Filled with enthusiasm to support students and his dedication to providing excellent customer service to our staff and campus community are commendable and an example for other staff to strive to achieve
- ❖ Takes the initiative to help wherever he sees a need, and he is always a welcome addition to the projects and committees he works
- ❖ Willing to be the first person to volunteer for a task and you know that if Edgar is working on something, it will be done right



# Brooke Schafer

*Office of Graduate  
Education*

**Spring 2022**



- ❖ **The heart and soul of the Office of Graduate Education**
- ❖ **Always finding ways to create team-building events, celebrate our diversity, and welcome new members**
- ❖ **Has a heart for serving the best interests of students and the institution, and she is never afraid to suggest new ideas to operate better**
- ❖ **Takes a great deal of care in all her work, whether it is evaluating degree requirements or communicating with staff, faculty, or students**



# Mercy Wenger

*University Library*

**Spring 2022**



- ❖ **Reliable, professional, and dedicated to helping students, staff, and faculty**
- ❖ **Centers the needs of others by treating everyone with patients, respect and kindness,**
- ❖ **Very collaborative and interested in knowing other people's opinions, ideas, and concerns**
- ❖ **Willingly volunteers consistently to help with special events held by the library, even when not on duty**
- ❖ **Leads by example and holds self to a high standard**



Staff Council

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